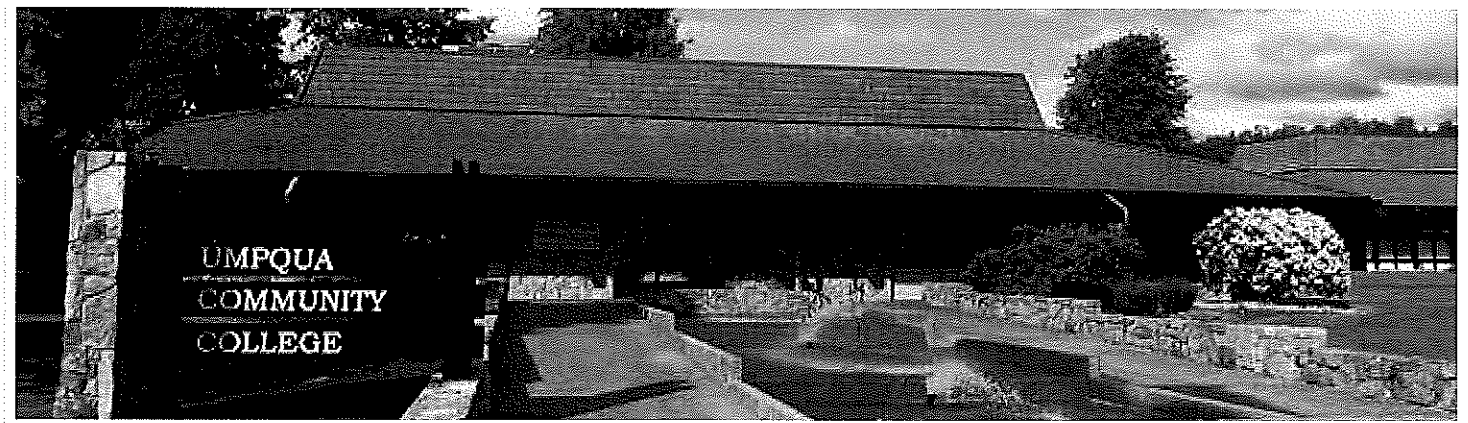


## FREQUENTLY ASKED QUESTIONS



Questions and answers for students & staff.

When is campus open?

Campus is open the week of Monday, Oct. 5 to registered students, faculty and staff only.

When are classes and events restarting?

All events, including classes, on campus are canceled until Monday, Oct. 12.

When will I be able to get my things from my classroom or office?

Personal items left on campus can be retrieved beginning at 1 p.m. on Monday, Oct. 5 at the student center.

What services are available on campus this week?

Classes and events are canceled from Oct. 5 to Oct. 11. UCC will be open for registered students, faculty and staff to meet together and to take advantage of available counseling services. In addition, free breakfast and lunch will be available for UCC registered students, faculty and staff the week of Monday, Oct. 5.

Is the childcare center open?

The UCC childcare center is closed Monday, Oct. 5. It will reopen Tuesday, Oct. 6.

Is bus transportation operating?

UTran bus service to UCC resumes Monday, Oct. 5.

What is the status of off-campus centers?

Off campus centers are following the main campus schedule and will be open for staff and registered students tomorrow.

Is there a campus memorial location?

The ASUCC has established a respectful place for tributes at the Swanson Amphitheater. Items left at other locations will be re-located to the amphitheater.

I heard rumors about a campus memorial event this week? What is happening?

There is planning underway by student leaders for a public event; however, the date and time have not been established and it is not expected to occur during the week of Oct. 5.

How do I learn about memorial services for the victims?

We will try to post that information here. However at this point, only limited information has been shared with us.

We have been told that the memorial service for Serena Dawn Moore will be Wednesday, Oct. 7 at 10 a.m. at the Seventh Day Adventist Church on Johnson Street in Myrtle Creek.

## FINANCIAL AID/ENROLLMENT

How is financial aid being distributed?

We anticipate no delay for students in regarding to financial aid distribution. Students should be attentive to important deadlines this week and contact the Financial Aid office with any questions.

Can students drop out for this term and not pay for this term?>

In normal circumstances, students can drop classes and not be responsible for tuition charges during the first week of the term. Due to this unforeseen tragedy, the deadline for student withdrawal decisions has been extended to 10/9.

## STAFF

Do employees have to work this week?

These are extraordinary times that require each individual to assess his or her situation and determine what is best. However, some essential functions are going to be necessary for the campus. Please communicate with your supervisor directly regarding your situation.

As a supervisor, what do I need to know?

You should decide what functions are essential in your area. You have discretion to authorize overtime, if needed. In addition, it's important that UCC has decided that employees do not need to use vacation or sick leave for next week.

Will employees get paid this week?

Payroll services are in place and will not be interrupted by the cancellation of classes and events. Paychecks will be processed on 10/15 in accordance with collective bargaining agreements.

## OTHER

What about the Accreditation Visit?

The Accreditation Visit scheduled for October 19–21 is canceled.

Where can I pick up I AM UCC or UCC Strong items?

We will post information about pick up locations on our website.

How can I help?

Donation efforts are underway and many people are helping at this time. Information is on the UCC website for the efforts.

The Greater Douglas United Way is accepting donations via text and online:

<http://www.gduway.org/UCCgive>

The Umpqua Community College Foundation is accepting donations online and by mail:

<http://www.umpqua.edu/scholarships-donations>

We strongly recommend that donors cast a careful eye when considering other funds, as are not based at charitable organizations and might apply high administrative fees. Also, unfortunately, at times like these, there are unscrupulous people who will set up false accounts.

Where can I go to talk about my feelings?

Mental health professionals are offering no-cost grief sharing: 8 a.m. – 8 p.m. through Friday, Oct 9 at the Ford Foundation, 1600 NW Stewart Parkway; and the Community Health Alliance, 201 Medical Loop, suite 180.

Beginning Monday, Oct. 5, grief sharing will be available on campus, 7:30 a.m. – 5 p.m. in the cafeteria.

The Community Health Alliance is staffing a 24-hour hotline at 541-440-3532 or 800-866-9780.

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